

News Release



Consumers warned over bogus telephone callers

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Stirling Council
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Stirling and Clackmannanshire Trading Standards Service are warning consumers about bogus telephone callers.

Several consumers have contacted the Trading Standards Service concerned that they or an elderly parent has been targeted by telephone scammers.

The bogus callers are claiming that they work for the Telephone Preference Service and that for a "one off" fee the consumers could stop receiving the majority of nuisance telephone calls.

Trading Standards Officer Brian Wilson said: "The Telephone Preference Service is a genuine FREE service that can block legitimate businesses who 'cold call', at no cost to consumers. They do not telephone consumers.

"I would ask local residents to be alert to ensure that they and their elderly friends, neighbours and family members are aware of the scammers operating locally and to contact Trading Standards if they or anybody they know is experiencing problems with telephone cold callers."

If you wish to register for free with the genuine Telephone Preference Service visit

www.tpsonline.org.uk or telephone 0845 070 0707.

Stirling and Clackmannanshire Councils Joint Trading Standards Service can be contacted during normal office hours on 0845 277 7000, by email at tradingstandards@stirling.gov.uk or in person at the Municipal Buildings, 8-10 Corn Exchange Road, Stirling, FK8 2HU.

Ends

For more information, please contact:

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